

# The Action Manager Limited

("TAM")

Fees as of 2 May 2012

## TAM Fees\*

Item	Fees
Monthly Subscription to TAM per User (the "User license fee")	<p>£1.00 per month per User for a minimum of 20 Users or £20 a month. This includes 3 free text messages per User which are pooled together and you receive upon payment of the monthly subscription.</p> <p>A User can have full access to TAM subject to the TAM Privileges set by you, the License Administrator.</p>
Monthly Subscription to TAM per "Recorded Non-User"	<p>£0.00 per month per "Recorded Non-User" license.</p> <p>Whilst a Non-User can access TAM free of charge to view all your documentation that you've put on the system, a Non-User can not interact with TAM (i.e. its a view-only access). TAM can, however, help you do accident reporting for these, keep track of staff details, outstanding training requirements, and detailed training records for Non-Users provided you have recorded their names on TAM ("Recorded Non-Users").</p>
TAM Text Messaging Service. Purchasing additional text message credits (in addition to the ones you receive for free with the User license fee, see above).	<p>8 pence per additional text message.</p> <p>You can monitor the exact details of your text message usage under Company Set-up/TAM Account on TAM.</p>
Excess Data Storage Fee. The maximum disk storage space provided to you at no additional charge is the greater of 1 GB or an aggregate of 20 MB per User license. If the amount of disk storage required exceeds these limits, you will be charged as follows:	<p>To increase your overall storage space each further 1 GB costs GBP 20.00/year</p> <p>You can monitor the exact details of your your disk storage usage under Company Set-up/TAM Account on TAM. In the same place, you can also set and manage your own Data Retention Policy.</p>
Reconnection fee. The fee we will charge if your Service has been suspended due to failure to pay a Monthly Subscription Fee within 21 days of Invoice Date.	<p>£388 which will be added to any outstanding or overdue invoice payable prior to reconnection.</p>

\*) VAT is not charged for these services as they are supplied to you from outside of the European Union.

**N.B. TAM's fees may change at any time without notice. TAM will give 28 days notice prior to changing the monthly Subscription Fee.**